



Ms. Tina W. Chin
Hearing Officer, Legal Division
Commonwealth of Massachusetts
Department of Telecommunications & Energy
One South Station, 2nd Floor
Boston, MA 02110

March 27, 2006

Dear Tina,

Enclosed, please find the following documents as requested related to final regulatory approval for 211 in Massachusetts:

1. Executive Summary (including revenue & expense figures)
2. Contact Information for Mass211 Board of Directors & Ex. Director
3. Funding Commitment Letters and Spread Sheet
4. Detailed Program Proposal of the Medical Foundation (accepted by Mass211)
5. Detailed Service/Management Contract with the United Way of Tri-County

We are still waiting for Verizon to give us the actual cost to program the system for 211. I will pass that information on to you as soon as I get it. As we discussed we are committed to a July 1, 2006 roll out if at all possible so please let me know if you require further information or clarification.

Tina, after over five years of hard work and planning we feel confident that we are ready to roll this program out state-wide so that the people of the Commonwealth will have a world class resource available at their finger tips.

Thanks again for your continued support in this matter.

Paul L. Mina

Ex. Director
Mass211 Inc.

